

# IMPORTANT UPDATES

Have no fear, Cedar is here! Check here for all updates on the current procedures for shopping in store and with regard to online orders. We hope this difficult time and the Coronavirus will be gone real soon. As always, please let us know if you have any questions.

See below for some important notices and information.

## STORE HOURS

**Our Store hours for this week are**  
**Sunday - Thursday 7am - 7pm**  
**Friday 7am - 5pm**



## DELIVERY INFORMATION



**Dear Customers**

Firstly, we want to apologize for any frustrations you have had with our ordering department, in these challenging times. Our hardworking and dedicated staff is doing their all to fulfill your orders.

**We cannot guarantee any delivery date or time for your submitted order. Make sure to see our updated procedures before sending your order. Do not just copy and paste a previous order you sent.**

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Please note, we are not accepting add ons, please send everything in your initial submission. One order per family until your order is received.

**Any orders sent prior to 9pm tonight (3/28/2020) have either been filled or voided.**

**We will be in touch with you to discuss further.**



## EMAIL ORDER INSTRUCTIONS

## QUESTIONS?

**ATTENTION**  
**CUSTOMERS**

Our phone lines have been turned off due to an overwhelming amount of calls. This takes away focus from us serving you.

If you need to contact us, we ask that you do so on our social platforms.



3/28/2020

## PROCEDURES FOR SUBMITTING ORDERS

ALL ORDERS SUBMITTED, **MUST** FOLLOW THE BELOW INSTRUCTIONS!  
YOUR ORDER **WILL BE** CANCELED IF NOT!

Email your order to [Orders@TheCedarMarket.com](mailto:Orders@TheCedarMarket.com) ONLY.

If sent to any other company email address, your order will not be processed.

Your order **MUST** contain the following information:

- First & Last Name
- Phone Number (this should be the one associated with your account and for us to contact you on with questions we may have.)
- Delivery Address
- Payment Information - Indicate if we have it on account when placing your order. If not... you must include it in your email, we cannot call you!

**If any of the above items are left out of your order, we will not process it.**

When submitting your order, we request that you are as detailed in your order as possible & you **MUST** organize your order as follows:

- Produce Items
- Meat Products
- Grocery & Household Items
- Dairy Goods
- Frozen Goods
- Fish Products
- Sushi
- Bakery Goods
- Any additional Items

Please understand that we are requesting this format to ease the process for our staff. This allows us to maximize the amount of orders we can handle.

Lists with items not in this order and/or not detailed, put a strain on our staff who are trying their best to serve your needs. Please help us, help you! We don't want to delay yours and other orders from being shopped and delivered.

**\*NO ADD ONS WILL BE SHOPPED. DO NOT SEND ADDITIONAL EMAILS TO YOUR EMAILED ORDER. THIS TIES UP OUR SYSTEM!**

We are only making deliveries at this time to the following communities.

- Teaneck
- Bergenfield
- New Milford
- Englewood

We apologize in advance for any inconvenience.

You will get an auto-reply to confirm your order was received.

If we have any questions about your order, we will call you. If we cannot reach you by phone, we will email you with regard to any issues we may have with your order. Please be courteous and attentive if you get a call or email from us. At this time, we cannot commit to a date and time of delivery, we are doing our utmost to get your order out as soon as possible.

Our phone lines are not taking calls at the moment. If you need to reach us, you can direct message us via Facebook or Instagram messenger @thecedarmarket.

**Please Note:**

If you are healthy and able to leave your home, you're welcome to shop in person while following our STRICT Health & Safety Guidelines.

By doing so, you will allow us to prioritize serving those who are not able to leave their homes and the elderly. This allows us to help and serve the entire community even better!

We thank you for your understanding, and look forward to serving you with pride.

The Cedar Market Team



### LIMITED ENTRY

### SOCIAL DISTANCING



# ATTENTION CUSTOMERS

# PLEASE PRACTICE SOCIAL DISTANCING



PASSOVER SHOPPING GUIDE

MEAT ORDERING GUIDE

## Sign Up

Sign up to receive our savings, discounts and in store happenings.

First Name \*

last Name \*

Email \*

Sign Up

### Contact Information

✉ [info@thecedarmarket.com](mailto:info@thecedarmarket.com)

☎ [201-855-8500](tel:201-855-8500)

📍 646 Cedar Lane Teaneck,  
New Jersey 07666  
United States

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### Sign up for our Emails

<input type="text" value="Enter Email Address"/>	<input type="button" value=""/>	<input type="button" value=""/>
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